

# *Community Mediation Resolves Conflicts*

- **Housing**
- **Neighborhoods**
- **Families**
- **Relationships**
- **Schools**
- **Workplace**
- **Foreclosures**
- **Farm Communities**
- **Seniors/Elders**
- **Victim/Offender  
Conferencing**

*“They got us talking, making it  
easy for us to resolve the  
issue.” T. Bell, Winthrop*

Promoting community peacemaking by creating environments and opportunities for dialogue and understand-

**Community Mediation Services**  
P.O. Box 177, Augusta, ME 04332-0177

# **Community Mediation Services**

- **Convenient**
- **Confidential**
- **Affordable**



 **Volunteers  
of America®**  
**NORTHERN  
NEW ENGLAND**

*“I never thought mediation could work for me in this situation. But it did and I felt good about the process and results.”* R. Johnston, Lewiston

Mediation supports people to become clearer about their issues, needs and goals and then work together to create a mutually satisfactory resolution.

Mediators, as a neutral third party, help people to *“listen to understand and speak to be heard”*.

If you think you’ve tried everything and you still need help, contact us to learn more about mediation.

207-373-1140 (v/tty)

1-800-381-0609 (v/tty)

mediate@gwi.net

www.communitymediationservices.org

www.voanne.org

*Mediation Can  
Make a Difference*

## *How the Mediation Process works...*

- ◆ Call or email us and together we’ll decide if mediation is right for you.
- ◆ We’ll set up a time and place for everyone to meet.
- ◆ We’ll identify the issues and look for common ground.
- ◆ At the end, we’ll help you write up an agreement that meets everyone’s needs.

*“I was so worried and you made it easy. Mediation was new to me but I am sold! Thank you.”*  
S. Todd, Augusta

## *Our Service is:*

- **Affordable**
- **Effective**
- **Confidential**
- **Voluntary**
- **Informal**
- **Short Term**
- **Convenient**
- **Non-binding**

