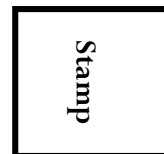


# Community Mediation Services Provides:

- Conflict Resolution between Employees
- Conflict Resolution between Employees and Management
- Grievance Services
- Skills Training
- Conflict Resolution between Companies and Vendors/ Clients
- Facilitation Services



**Community Mediation Services**  
P. O. Box 177, Augusta, ME 04332-0177  
*Promoting community peacemaking by creating environments  
and opportunities for dialogue and understanding*

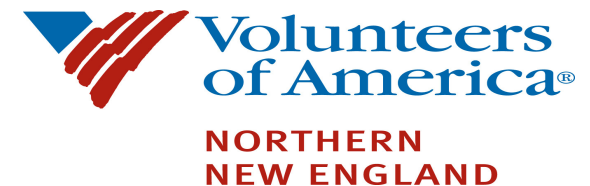


# Community Mediation Services

- Convenient
- Confidential
- Affordable



Businesses  
Non-Profit Agencies



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## Facilitation

Facilitators can help with:

- strategic planning sessions
- staff meetings
- interdepartmental conferences.

## Skills Training

Community Mediation Services provides training in Conflict Resolution including:

- Communication
- Team-Building
- Resolving Disputes in the workplace
- Sexual Harassment issues
- Compromising Ideas without Compromising Principals
- Improving the workplace atmosphere

## Conflict Resolution

When there is conflict in the office, productivity suffers, sales are off and clients are uneasy.

Community Mediation Services can help resolve conflict;

- between employees
- between employees and employers
- between departments
- between businesses and their clients or vendors
- between agencies or companies.

## Grievance Services

Community Mediation Services will help your organization develop a grievance process to use with your employees, clients or customers. Contact us for more information.

## **Mediate First**

## **Call or Email Us Today**

1-800-381-0609 (v/tty)

[nancy.markowitz@voanne.org](mailto:nancy.markowitz@voanne.org)

Fax: 207-373-1160

## Mediate First

